

Time	Type	To	Details
09/15/2023 5:20 PM	email	other	set fu
09/15/2023 5:19 PM	Email Sent	sssphotos@cccis.com	Photos attached
09/15/2023 5:19 PM	phone	vendor	ccc acv ref # 115110116 ((24- 48 hr for value )
09/15/2023 3:28 PM	phone	adjuster	IBC from SF : spoke to Joyce () advised need photos of unit to support frnt end dmg per shop sheet. reviewed the tow \$ amt and that it would be taken into consideration on the back end . run acv for value.24-48 hrs
09/15/2023 3:17 PM	phone	adjuster	ibc from adj, transferred estimator to adj for assistance.
09/13/2023 11:54 AM	other	adjuster	set f/u
09/11/2023 11:35 AM	other	adjuster	st f/u
09/11/2023 11:34 AM	phone	adjuster	obc to SF : (855)341-8184 : review w/ SF on how they want the claim handled . shop quoting 20k for towing (( PTL w. tow included )) repair estimated with limited photos just under 10k w/ no supporting docs. ( claim handler w. SF :Joyce Thomas : ph # 844-292-8615 ( 972-744-1844 ? rep no sure )) LM for call back - claim on hold until directive provided by SF -
09/11/2023 10:59 AM	text	customer	Appraisal Team here! Please reply with a photo of your 4 Comers, and photos documenting all damage.Thanks!
09/11/2023 7:32 AM	Email Sent	bamsalesllc12@startmail.com	Hello Bam Sales Llc D.B.A. Jennings Rv Sales,
<p>This is a reminder to please submit the documentation listed below for TERRY VANOVER's 2014 Keystone MOUNTAINEE so that we can process your open supplement request:</p> <p>Photos of exterior of unit , Photos to support shop estimate.</p> <p>To submit the requested documentation, you can either simply reply to this email with the documents attached, or submit them through our portal at <a href="https://shops.snapsheet.me">https://shops.snapsheet.me</a>.</p> <p>If you have any questions or concerns please contact me at 3126688071.</p> <p>Thank you,</p> <p>Victoria Echevarria</p> <p>Snapsheet Estimating Department</p>			